

SpeechDialer Auto Attendant

SpeechDialer is a complete speech-enabled auto attendant solution that enables call routing and information retrieval. Callers dial a single number to reach SpeechDialer, prompted with a voice greeting, and simply speak the name of the person they want to reach.

- Quick and accurate routing
- No waiting for an operator
- 24/7 service
- Up to 30,000 directory listings
- Fast and easy-to-prove ROI
- Unified Messaging -- integrates with a variety of email servers to transcribe voicemails to emails
- Easy to use and reliable
- Out-of-the-box solution
- Increases productivity and caller satisfaction
- Reduces costs
- Compatible with Active Directory
- Ability to use dialogues to narrow down choices in case of uncertainty
- Optional presence integration to capture the caller's voice message when the receiver's calendar is booked
- Multi-tenant, cloud-ready auto attendant
- Multi-language support (> 40 languages and dialects)
- Easily customizable web interface
- Can be installed on premises or in hosted environment
- Pluggable architecture to easily expand functionality
- Cascaded menu structures

Routing Options



The end results are reduced costs, increased productivity, and enhanced caller satisfaction. SpeechDialer offers the most advanced Virtual Receptionist functionality: it not only handles incoming calls, but also enables the making of calls by saying MS Outlook contact names. It even takes care of your busy and out-of-the-office time by offering a do-not-disturb mode and taking voice messages.

The easy web-based interface allows you to control all aspects of SpeechDialer functionality. SpeechDialer supports virtually any type of telephony environment, from conventional analog and digital telephony lines to advanced VoIP-based telephony networks.